

Portable Air Conditioner Warranty

Subject to the warranty repair conditions below, in addition to all rights and remedies to which you may be entitled under the Competition and Consumer Act 2010 (Commonwealth) and any other relevant legislation, the manufacturer warrants this product to be free from defects in materials or workmanship for a period of 12 Months from the original date of purchase.

Warranty Conditions

- A. This warranty covers 12 months in-home service warranty for domestic and 3 months Commercial use. Free In-home service is provided within 30km from the Authorised Service Center in Metropolitan area.**
- B. Warranty only applies if the product:-**
- Has been purchased in Australia and sold by an Authorised Distributor or retailer.
 - Is used and serviced within Australia.
 - Has been authorised by AWA to be repaired by an approved service centre within Australia when warranty service is requested.
 - Has valid proof of purchase and presented when warranty service is requested.
 - Has been installed and operated in accordance as noted in the operating instructions under normal use and reasonable care (in the opinion of the Service Centre).
 - Has not been tampered with or repaired (including unauthorised alterations) by anyone other than AWA Service centre or an Authorised Service Centre.
- C. The warranty does not cover:-**
- Damage, accidental damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, unauthorized repair, misuse, neglect, build-up of dirt or dust abuse, wear and tear, maladjustment of customer controls, mains supply problems, thunderstorm activity, fire, floods or Acts of God, infestation by insects or vermin, exposure to abnormally corrosive conditions or any foreign object or matter having entered the product.
 - Cost associated with delivery, handling, freighting or damage to product in transit.
 - Cost associated to additional travel or travel labour for service if the product is located outside the normal servicing area and place of purchase.
 - Service calls arising from failure to correctly operate the product or to observe noted instructions, or calls which reveals the product is in normal working order. Service Centres are entitled to charge for work done where the product is found to be in good working order.
 - Cabinet parts unless the fault or defect being complained existed at the time of purchase.
- D. AWA and its Authorised Service Centres may charge for work done where the product is found to be in good working order. Example, charges may be made where the problem is found to be due to incorrect setting of customer controls.**
- E. The owner is responsible for the cost of transport to and from the Service Centre and unit is at the owners risk while in transit to and from the Authorised Service Centre.**
- F. The company shall not be liable for consequential damage or any loss suffered through or resulting from the non operation or ineffective operation of the appliance.**
- G. No person is authorised to make or give any assertions, statements or undertakings, whether expressed or implied about the product other than or additional to the terms of this warranty.**

This product comes with guarantees that cannot be excluded under the Australian Consumer Law.

Complete the following for your records:

Serial Number

Product:

JHS8

Model:

Purchased from:

Date purchased:

___/___/___

PLEASE READ INSTRUCTION MANUAL CAREFULLY

Should you encounter any problems?

Please contact AWA for Warranty Support:

1300 366 144

Email: warrantyhelp@awa.com.au

The original Proof of Purchase must be kept and produced for service requirements.